July 2022 through December 2022 Progress Report

#### **MISSION:**

The mission of the North Dakota Board of Nursing (NDBON) is to assure North Dakota citizens quality nursing care through the regulation of standards for nursing education, licensure, and practice.

#### **GOAL 1: Ensure Public Protection Through Evidence-Based Regulation**

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INI	TIATIVES	STRATEGIES	0	PERATIONAL PLAN	CC	OMPLETED ACTIVITIES
1.	Proactively address the public's need for safe and competent	<ol> <li>Ongoing review of the Nurse Practices Act (NPA) and ND Administrative Code (NDAC).</li> </ol>	•	Review NPA and Rules annually-July meetings.	•	Addressed incoming practice inquiries and reported to the Board when needed.
	nursing practice.	<ol> <li>Implement and evaluate processes related to interpretation</li> </ol>	•	Monitor and respond to practice inquiries submitted to the NDBON.	•	Provided public forum for stakeholders at each board meeting. Heard testimony from Dr. Sunil Mutgi, who requested a review of the "Role of
		and application of NPA and NDAC related to nursing practice.	•	Invite nurses and stakeholders to volunteer for committee appointments and Advisory		the Nurse in Sedation Analgesia".
		<ol> <li>Monitor and analyze trends and issues related to nursing</li> </ol>		Panels-activate as needed. Provide practice guidance regarding	•	October 2022 met with Hope Mathern, DNP, APRN from Fargo VA to provide guidance and feedback about proposed Interpretive Statemen
		practice. 4. Collaborate with state and		interpretation and application of the NPA and NDAC.		for Battlefield Acupuncture by NPs in ND – Buchholz & Bentz.
		<ul> <li>Conaborate with state and national entities to contribute NDBON data related to nursing practice.</li> </ul>	•	Participate in the NCSBN CORE and Board Member Profile data and consider reports related to nursing practice.		
			•	Review and/or revise nursing practice division processes annually.		
2.	Ensure licensure and registration of qualified individuals for the	<ol> <li>Provide accurate and efficient licensure/registration processes.</li> </ol>	•	Review NNAAP examination contract-2018-2019 (discontinued)	•	Approved revisions and re-enactment of the Emergency Limited License and reviewed the status of and continued the program in October
	practice of nursing or assist in the practice of nursing.	<ol> <li>Provide electronic licensure notification for employers, licensees, and registrants.</li> </ol>	•	Provide notification related to licensure and registration renewal.		2022; the program accepts the 120 hours of supervised clinical practice, verified by employer, as meeting 54-02-05-05 (3,g) "other evidence the
		<ol> <li>Comply with state and federal laws, rules, and procedures/policies</li> </ol>	•	Promote and monitor use of E-notify. Provide periodic reports to NDBON.	9	licensee wished to submit which would provide proof of nursing competence" allowing the nonpracticing nurse to apply for reactivation.
		regarding use and dissemination of FBI Criminal Background Checks (CHRC) required for licensure or registration.	•	Assist NDBON Noncriminal Agency Coordinator in ensuring compliance with ND Bureau of Criminal Investigations FBI CHRC requirements and audits.		Re-approved allowance of facility general orientation (not nursing orientation) and work in other non-nursing roles prior to completing temporary permit requirements and issuance at the

4.	Monitor continued competency of licensure through audits related to continuing education and practice hours per NPA and NDAC. Collaborate with state and national entities to contribute NDBON data related to licensure and registration.	•	Provide continuing education approval of offerings which may be utilized to meet initial or continued competency. Conduct annual continuing education audits. Participate in the NCSBN CORE and Board Member Profile data and consider reports related to licensure.	•	October 2022 meeting. Approved the requirement of a course-by- course credentials evaluation for internationally educated nurses to obtain licensure. Approved revisions of the following Practice Statements: Practice Parameters – RN and LPN Practice in Narrower Scope of Practice, Orientation, Nursing Students Employed as Nurse Interns, Employment of Graduate Nurses, and Employment in Non-Nursing Positions all moved to FAQ format, Role of the Licensed Practical Nurse in Intravenous Therapy, EMTALA and Role of the RN in Care of Labor Patient - archived, UAP Volunteer- archived, Policy & Procedure for Nursing Practice Inquiries & Interpretive Practice Guidance, Medication Procedures for Residents Going on Pass from Long Term Care, Exemption Review Guidelines for Employment Verification Site visits and surveys of Pearson VUE Test Centers conducted by Associate Director for Education, Fargo, ND August 9, 2022 and
				•	Ratified approval of continuing education for contact hours: 21 courses approved July to September 2022 and 8 courses approved October to December 2022. Staff provided updates about CE Broker and CE audit and compliance check implementation of soft stop for renewal.
				•	Provide renewal cross training for NDBON administrative team
				•	Approved the staff to research moving to the Optimal Regulatory Board System (ORBS) licensure/education/discipline database.
				•	Approved the proposed Nurse Practices Act amendments for the 68 <sup>th</sup> Legislative Assembly. Amendments include removal of redundant

	language, update of language to NEL to change it from loan to financial assistance, and the addition of an Alternative to Discipline program for nurses.
	<ul> <li>Reviewed the portfolios of three (3) CRNAs for eligibility to perform/supervise fluoroscopy and recommended or required certification.</li> </ul>
	<ul> <li>Updated the policy for Dialysis Technician scope of practice to include access and care of central lines once educational requirements are met.</li> </ul>

3.	Ensure the nursing education programs meet NDBON standards through evidence-based	1.	Evaluate, approve, and monitor nursing education programs according to NPA and NDAC. Implement and evaluate	•	Survey and evaluate NDBON approved nursing education programs, RN Refresher Courses, LPN IV Therapy Courses.	<ul> <li>Major programmatic changes approved:</li> <li>July 2022 found the North Dakota State University, Baccalaureate and Doctoral Degree Nurse Education Programs in substantial</li> </ul>
	processes.		monitoring processes for nursing education programs according to the NPA and NDAC.	•	Facilitating the work of the Nursing Education Committee (NEC).	compliance with ND Administrative Code 54-03.2. Standards for Nursing Education Programs; granted full approval until July 2027; and required
		3.	Collect and evaluate data from NDBON approved nursing education programs.	•	Facilitate and evaluate the distance education recognition process. Provide periodic reports to NDBON.	<ul> <li>a paper/interim in March/April 2027.</li> <li>July 2022 found the progress report submitted by the Nurse Administrator for the North Dakota</li> </ul>
		4		•	Facilitate and evaluate the faculty	State College of Science, Associate Degree
		4.	Monitor and analyze trends and issues related to nursing		developmental program. Provide periodic reports to NDBON.	Registered Nurse Education Program addressing the deficiency of non-compliance with NDAC 54- 02.2.07.01 Performance of Creductor on
		F	education.	•	Review and/or revise Nursing Education	
		5.	Collaborate with state and national entities to contribute NDBON data		Program Survey Process.	requirements; and required the Program Nurse Administrator to submit progress reports to the
			related to nursing education.	•	Prepare the Nursing Education Annual Report and contribute to NDBON Annual Report.	Board addressing the deficiency of non- compliance in October 2022, January, April, and July 2023.
				•	Participate in the NCSBN CORE and Board Member Profile data and consider reports related to education.	<ul> <li>July 2022 found the progress report submitted by the University of ND, DON, PB-DNP NA program nurse administrator regarding the exception to NDAC 54-03.2-04-08 Employment of Academically Unqualified Faculty Met the NDBON reporting requirements, and continued to allow master's prepared CRNA's as PB-DNP NA faculty through July 2024 and required each to be enrolled in a doctoral program within one year of employment and complete a doctoral degree within 5 years, and the nurse administrator to submit requirements under NDAC 54-03.2-04- 08.1 Faculty Developmental Program quarterly for each academically unqualified faculty member as evidence of compliance.</li> </ul>
						<ul> <li>July 2022 found the progress report submitted by the Dakota Nursing Program Consortium, Lake Region State College, Nurse Apprenticeship Program, PN Certificate and AAS in nursing programs nurse administrator utilizing NDAC Innovation in Nursing Education met the NDBON</li> </ul>
						reporting requirements as outlined in NDAC

		Periodic Evaluation; continued approval through January 2023; and required the nurse administrator to submit a progress report January 5, 2023 providing evidence of outcomes being met and public protection not compromised for consideration of continued approval of the innovative approach as required in NDAC Requesting Continuation of the Innovative Approach.
	•	July 2022 approved the request for the addition of courses NURS 150, NURS 230, and deletion of courses CHP190, NURS 210 for the North Dakota State University, School of Nursing, BSN Program.
	•	July 2022 approved the request for the deletion of current course NURS 801, and addition of a new course NURS 828 for ND State University, Doctor of Nursing Practice, Family Nurse Practitioner Program.
	•	July 2022 approved the request for a change in organizational structures affecting the Nursing Division for the University of Mary, Division of Nursing.
	•	July 2022 approved the request for the deletion of current courses NUR 519, 562, 567, 569, 586, and addition of new courses NUR 522,524,561,563,526,527 for the University of Mary, Division of Nursing, DNP Nurse Practitioner Program.
	•	July 2022 approved the request for addition of new course NUR 325 for the University of Mary, Division of Nursing, BSN Program.
	•	July 2022 approved the request for addition of a permanent satellite site in Fargo, ND for the North Dakota State College of Science, Department of Nursing, AASPN Program.
	•	July 2022 found the Minnesota State Community and Technical College, LPN Intravenous Therapy Course in full compliance with requirements

		outlined in NDBON Guidelines for Licensed Practical Nurse Intravenous Therapy Course, NDAC 54-05-01 Standards of Practice for Licensed Practical Nurses and 54-03.2 Standards for Nursing Education Programs, and granted continued full approval of the LPN Intravenous Therapy Course until July 2026 and required a paper survey of the LPN Intravenous Therapy Course in April 2026.
	•	July 2022 found the Northland Community and Technical College, LPN Intravenous Therapy Course in full compliance with requirements outlined in NDBON Guidelines for Licensed Practical Nurse Intravenous Therapy Course, NDAC 54-05-01 Standards of Practice for Licensed Practical Nurses and 54-03.2 Standards for Nursing Education Programs, and granted continued full approval of the LPN Intravenous Therapy Course until July 2026 and required a paper survey of the LPN Intravenous Therapy Course in April 2026.
	•	July 2022 approved the request from the Minnesota State University Moorhead, Minnesota Alliance for Nursing Education (MANE) BSN Program to allow the use of a BSN-prepared RN enrolled and making progress in a graduate program for clinical practice instruction Fall 2022 Semester as the program holds NDBON Annual Recognition, complies with NDCC 43-12.1-17. Nursing Education Programs, Section 1. and the request aligns with NDAC 54-03.2-04-08 Employment of Academically Unqualified Faculty, Subsection 3. Other Circumstances as Approved by the Board.
	•	July 2022 found the progress report submitted by the Concordia College Baccalaureate Degree Nursing Program nurse administrator met the NDBON reporting requirements and provided evidence of substantial efforts made toward program compliance with 54-03.2-04-04. Baccalaureate or master's degree nurse education program faculty qualifications and 54-03.2-04-08.

		Employment of academically unqualified faculty; and required the nurse administrator to submit a progress report providing evidence of program compliance with 54-03.2-04-04. Baccalaureate or master's degree nurse education program faculty qualifications and 54-03.2-04-08. Employment of academically unqualified faculty by July 1, 2023.
	•	August 2022 began collaborating and assisting with NCSBN and FBI Operation Nightingale investigation.
	•	October 2022 approved the progress report submitted by the Nurse Administrator for the North Dakota State College of Science, Associate Degree Registered Nurse Education Program addressing the deficiency of non-compliance with NDAC 54-03.2-07-01. Performance of Graduates on Licensing Exam meets the NDBON reporting requirements; and required the Program Nurse Administrator to submit quarterly progress reports to the Board addressing the deficiency of non- compliance in January, April, and July 2023.
	•	October 2022 approved the request from the Minnesota State University Moorhead, Minnesota Alliance for Nursing Education (MANE) BSN Program allowing the use of a BSN-prepared RN enrolled and making progress in a graduate program for clinical practice instruction Spring 2023 Semester as the program holds NDBON Annual Recognition, complies with NDCC 43- 12.1-17. Nursing Education Programs, Section 1. and the request aligns with NDAC 54-03.2-04-08 Employment of Academically Unqualified Faculty, Subsection 3. Other Circumstances as Approved by the Board.
	•	October 2022 staff provided update about progress with NCSBN and NDBON collaboration for collection of data by survey for the Fiscal Year 2021-2022 Nursing Education Annual Report. This will be the first time ND data is disseminated for use nationally. Nineteen undergraduate programs and four graduate programs completed the survey. The aggregate data is being compiled by NCSBN.

<ul> <li>July 2022 Stiting Bull College, ASPN Program. Notification of a change in delivery format of part of the program.</li> <li>July 2022 Hersing University, MSN Nurse Practitioner Program. Letter of Concern Regarding Student Placement vision Approval in ND.</li> <li>July 2022 Horsing Vision Approval in ND.</li> <li>July 2022 Ramussen University, BSN Program, Fargo, ND, Notification of a change in nurse administrator, interim appointment, July 19, 2022.</li> <li>October 2022 Mann State University, BSN Program, Fargo, ND, Notification of a change in nurse administrator, interim appointment, July 19, 2022.</li> <li>October 2022 Minn State University, BSN Program, Fargo, ND, Notification of a change in nurse administrator, Remainsen University, BSN Program, Fargo, ND, Notification of a change in nurse administrator, Reparating and a change in nurse administrator, Reyal Howard, DNP, RN, Effective Adgust 8, 2022.</li> <li>October 2022 DNPC, Williston State College, Associate Degree Program, Notification of NLN CNEA Granting Initial Accreditation through April 30, 2028.</li> <li>October 2022 DNPC, Dakota College at Bottineau, Associate Degree Program, Notification of NLN CNEA Granting Initial Accreditation through April 30, 2028.</li> <li>October 2022 DNPC, Dakota College at Bottineau, Associate Degree Program, Notification of NLN CNEA Granting Initial Accreditation through April 30, 2028.</li> <li>October 2022 DNPC, Dakota College at Bottineau, Associate Degree Program, Notification of NLN CNEA Granting Initial Accreditation through April 30, 2028.</li> <li>Distance Nursing Education Program Recognition: Total Students Placed Fall 2022: 477 Total Programs approved: 40, Related Letters of Concern- 2 Programs.</li> </ul>	<ul> <li>Notification of a change in delivery format of patter program.</li> <li>July 2022 Herzing University, MSN Nurse Prace Program: Letter of Concern Regarding Student Placement without Approval in ND.</li> <li>July 2022 US DOE notification letter May 2022 granting NDBON 4 years continued recognition</li> <li>July 2022 Rasmussen University, BSN Program Fargo, ND, Notification of a change in nurse administrator, interim appointment, July 19, 202.</li> <li>October 2022 Minot State University, BSN Program, Notification of a Change in Nurse Administrator, Permanent appointment, Amy Letter MSN, RN Effective September 2022.</li> <li>October 2022 Rasmussen University, BSN Program, Notification of a change in nurse administrator, Permanent appointment, Amy Letter MSN, RN Effective September 2022.</li> <li>October 2022 Rasmussen University, BSN Program, Notification of a change in nurse administrator, Kayla Howard, DNP, RN, Effective August 8, 2022.</li> <li>October 2022 Rasmussen University, BSN Program, BSN Program, Regarding Background Cl Policy.</li> </ul>
	<ul> <li>Associate Degree Program, Notification of NLN CNEA Granting Initial Accreditation through Ap 2028.</li> <li>October 2022 DNPC, Dakota College at Bottine Associate Degree Program, Notification of NLN CNEA Granting Initial Accreditation through Ma 31, 2028.</li> <li>Distance Nursing Education Program Recognition:</li> <li>Total Students Placed Fall 2022: 477</li> <li>Total Programs approved: 40.</li> </ul>

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4. Assure consumer protection through evidence-based compliance processes and solid, defensible investigative and disciplinary procedures.	1. 2. 3. 4.	from NDBON Compliance Division related to investigative cases and disciplinary action. Monitor and analyze trends and issues related to investigative processes, disciplinary action procedures, and encumbrance monitoring programs.	•	Review and/or revise Compliance Division policy and procedures annually. Consider workload and resources utilized for PVR intake, investigation of cases, Compliance Advisory Council, and case dispositions. Prepare compliance related data for the Annual Report. Provide periodic reports to NDBON. Participate in the NCSBN CORE and Board Member Profile data and consider reports related to compliance. Participate in NCSBN Discipline Efficiency Project-2018-2020. Report disciplinary actions to state and national databanks.		Compliance Division monitoring of 45 licensees (up 3 compared to January -July 2022) Received 78 PVRs (up 8 compared to January -July 2022) Substance use disorder, impairment at work, or diversion of controlled substances in 17 cases (down 5 compared to January -July 2022) Retention of Legal Counsel by licensee in 21 cases (up 3 compared to January -July 2022) Formal Notice and Complaint issued in 3 cases (up 3 compared to January -July 2022) Average 53.5 days for case completion (down 10 days compared to January -July 2022) Board issued 34formal disciplinary actions (down 2 compared to January -July 2022) Board issued 34formal disciplinary actions (down 2 compared to January -July 2022) Board issued 14 Emergency Actions (same as January -July 2022) Compliance Advisory Council issued 12 non- disciplinary Letters of Concern (down 3 compared to January -July 2022) Compliance Advisory Council dismissed 29 cases (up 4 compared to January -July 2022) Compliance Division reviewed 10 NURSYS Speed Memos (down 1 compared to January -July 2022) Compliance Division reviewed 10 Self-Reports (up 3 compared to January -July 2022) Compliance Division reviewed 197 Positive Responses (up 51 compared to January -July 2022) Compliance Division reviewed 118 Positive CHRCs (down 12 compared to January -July 2022) Open investigative case load increased from 28 cases to 44. Compliance Division responded to 4 Requests for Applications for Reinstatement (down 7 compared to January -July 2022) Granted request for reinstatement to encumbered status for 2 licensees (down 6 compared to January - July 2022) Granted reinsuance to full privilege practice for 2
					•	
						status for 2 licensees (down 6 compared to January -
					•	Granted reissuance to full privilege practice for 2
						licensees (same as January -July 2022)
					•	Proposed bill going forward to 2023 Legislative session for Alternative to Discipline program.
					•	The ATD pilot program monitored 1 participant
					•	Revised the CHRC Policy

			<ul> <li>1 North Dakota Licensee as a result of the NCSBN and FBI Operation Nightingale investigation.</li> <li>Had one Administrative Law Judge Motion Hearing related to a disciplinary case with a scheduled Administrative Law Judge Hearing, which ultimately settled out of hearing.</li> </ul>
Healthcare Environm	nent		ctice that is Adaptive to an Evolving
1. Assure that innovation in practice provides the public with safe, quality care and maximizes nursing resources.       1.         1. innovation in practice provides the public with safe, quality care and maximizes nursing resources.       1.         2. innovation       3.         3. innovation       4.	ATEGIES Participate in state, national, and international initiatives to support a competent and mobile nursing workforce. Monitor and analyze trends and issues in state and national nursing regulation. Promote communication and collaboration among regulatory boards, organizations, and education organizations. Promote communication and collaboration with policy makers and stakeholders regarding legislative issues relating to nursing. Support ND Center for Nursing (NDCFN) initiatives.	<ul> <li>OPERATIONAL PLAN <ul> <li>Participate in the Nurse Licensure Compact (NLC) in accordance to NPA.</li> <li>Provide NDBON representation on coalitions, professional organizations, committees, and other entities related to nursing.</li> <li>Review NDCFN strategic plan and budget report annually to the NDBON.</li> <li>Participate in NDCFN strategic plan initiatives and activities, such as committees, legislative tracking teams, and conferences.</li> <li>Collaborate with NDCFN for collection and analysis of workforce related data and trends. Provide periodic reports to the NDBON.</li> </ul> </li> </ul>	<ul> <li>COMPLETED ACTIVITIES</li> <li>NLC Commission meetings and Executive Committee Meetings (Executive Director is NLC Commissioner; Vice Chair for Executive Committee; member of Rules).</li> <li>Associate Director for Compliance member of NLC Compliance Committee.</li> <li>Associate Director for Operations member of NLC Operations Network.</li> <li>Associate Director for Education Chair of NLC Research Committee.</li> <li>August 2022 Associate Director for Education, reelected to second term as member of NCSBN Leadership Succession Committee FY 2022- 2024; Chair appointment continued FY 2022- 2024.</li> <li>Associate Director for Practice member of NLC Policy Committee.</li> <li>ND Prescription Drug Monitoring Program Advisory Council-Pfenning, Buettner.</li> <li>Associate Director for Education appointed to the NLN CNEA Evaluation Committee January 1, 2022-December 31, 2023.</li> <li>Associate Director for Education attended NCSBN NCLEX Conference virtually September 22, 2023.</li> </ul>

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	<ul> <li>October 5, 2022, Attorney General Board Seminar attended by Board members and staff virtually and in-person at Capitol, Bismarck.</li> </ul>

# GOAL 3: Engage Nurses, Public, and Stakeholders in Accessing and Utilizing ND Board of Nursing Resources

INITIATIVES	STRATEGIES	OPERATIONAL PLAN	COMPLETED ACTIVITIES
<ol> <li>Be proactive in engaging nurses, public, and stakeholders in accessing and utilizing NDBON resources for licensure, practice, education, and discipline.</li> </ol>	<ol> <li>Monitor information technology trends to maintain accurate database, online forms, and website, including considerations related to program enhancements.</li> <li>Analyze trends and changes in technology to address generational needs, challenges, culture, and environment related to licensure, practice, education, and discipline.</li> <li>Promote utilization of NDBON resources regarding licensure, practice, education, and discipline</li> </ol>	<ul> <li>Explore NDBON workload and resources necessary to maintain database, website, and technology.</li> <li>Publish communications and regulatory information in the quarterly North Dakota Nurse Connection and NDBON website.</li> <li>Share NDBON news and updates on NDCFN website, newsletters, and social media.</li> <li>Update and provide continuing education presentations related to nursing regulation upon request as workload permits.</li> <li>Provide written or verbal reports to associations, committees, etc.</li> <li>Manage the Nursing Education Loan (NEL) program.</li> </ul>	<ul> <li>Accepted outsourcing of select accounting to Brady Martz effective January 1, 2023; moved from Sage Business Works to QuickBooks to coordinate with outsourcing services.</li> <li>Published quarterly ND Nurse Connection newsletter and hot topics on website.</li> <li>July 2022 approved 39 eligible individuals for the Nursing Education Loan for a Total Amount Awarded of \$109,986.65 according to NDAC 54-04.1 Nursing Education Loans.</li> <li>September 19, 2022, Buchholz provided NDBON updates during NDNA Annual Meeting.</li> <li>October 7, 2022, Pfenning provided NDBON report during NDNA Pharmacology Conference.</li> </ul>

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#### GOAL 4: Prepare ND Board of Nursing Members and Staff for State/National Leadership Roles

INITIATIVES	STRATEGIES	OPERATIONAL PLAN	COMPLETED ACTIVITIES
1. Ensure NDBON Members/staff opportunities for leadership development.	<ol> <li>Support NDBON leadership roles within NDBON and at the state, regional, and national level.</li> <li>Promote growth and development of NDBON Members/staff.</li> <li>Maintain and evaluate the orientation process for new NDBON Members to include the mentor process.</li> <li>Promote NDBON member role development.</li> <li>Succession planning for NDBON/staff positions.</li> </ol>	<ul> <li>Facilitate NDBON Member/staff attendance and active participation in meetings, committees, initiatives at the state, regional, and national level. Report periodically to the NDBON.</li> <li>Secure funds through NCSBN for meeting attendance.</li> <li>Provide annual NDBON Retreat for continued training, education, and development of members/staff.</li> <li>Facilitate new NDBON Members/staff orientation to include completion of orientation day by staff, completion of NCSBN 101, and mentorship of new members/staff.</li> <li>Annually review Board member terms.</li> <li>Prepare for anticipated retirements 2021- 2022</li> </ul>	<ul> <li>October 2022 Pfenning completed George Washington University Graduate Certification Program: Health Policy and Media Engagement.</li> <li>Hanson working on Professional Legal Nurse Consultant certification program.</li> <li>August 2022 participated in NCSBN Annual Meeting and Delegate Assembly and NLC Annual Meeting, Buchholz, Bentz, Martin, Board member Froelich.</li> <li>August 2022 NDBON awarded the NCSBN Regulatory Achievement Award recognizing member board that has made an identifiable, significant contribution to the mission and vision of NCSBN in promoting public policy related to the safe and effective practice of nursing in the interest of public welfare.</li> <li>NCSBN NLC Research Committee, Buchholz Chair.</li> <li>August 2022 Associate Director for Education, reelected to second term as member of NCSBN Leadership Succession Committee FY 2022-2024; Chair appointment continued FY 2022-2024.</li> <li>October 26, 2022, Annual Retreat held at ND Heritage Center, Bismarck with Board members and staff in attendance. President Buettner led the retreat. Speaker Rachel Iverson presented Stress Management for Healthcare. Keynote speaker Jim Bouchard presented 8 Strategies for Effective leaders and Essential Tactics for Today's Leader. Sensei Leader book signing followed at close.</li> </ul>

Approved by NDBON 04/2023